

*Good decisions  
rest on solid  
information and  
insightful analysis.*



## HOW CAN YOU KNOW?

There are many occasions for an accurate inventory of telecom systems: to manage carrier costs and billing, plan implementation of a new system, perform long-term strategic road-mapping, or justify a proposed change in your telecommunication environment.

But maintaining an accurate inventory is not always the top priority when deploying new systems or making changes to the network. And creating an accurate inventory with in-house resources can be a time-consuming manual activity.

SPS is equipped with the right combination of expertise and tools to ease that burden with a menu of Audit Services that address specific business requirements:

- / Audit contract rates for telecom carriers and service providers
- / Inventory assets for integration projects or roadmap planning
- / Reconcile telecom bills with asset inventory
- / Analyze service usage for contract re-negotiation
- / Analyze wireless plan usage to optimize service buys

An effective audit requires more than simple data collection and rudimentary analysis. SPS Audit Services enable you to make better business decisions by combining our experienced communication specialists with real-world data collected from your communication systems.

### DELIVERABLES

- / Detailed project plan
- / Issues list
- / Status / progress reports
- / Documentation of findings
- / Savings claim details
- / Summary of savings to date
- / Claims submission and recovery management documents
- / Vendor confirmation of errors corrected and credit adjustments
- / Details on implementing recommended optimizations

# METHODOLOGY

To create an accurate map of your environment while maximizing available telecom credits and savings, you need an experienced partner using a proven process and specialized technology. Our repeatable, process-centric approach to equipment inventory and service audits uses a custom toolset designed to provide unmatched business value.

- / Comprehensive database supports detailed analysis of collected information.
- / Business intelligence analysis engine correlates contract and tariff rates with invoices, identifying errors, trends, and savings opportunities.
- / Experienced consultants specialized in telecommunication contracts and regulations show you how to recover savings from carriers and service providers.

Our proprietary audit methodology provides a documented and repeatable process to deliver consistently valuable results. By accounting for people, processes and technologies, this approach makes it possible to provide fact-based recommendations and solutions tailored to meet each client's needs. Delivering this level of value requires a combination of superior audit methodology, highly skilled consultants, and award-winning technology.

And because SPS handles the details, the audit engagement is flexible and easy for the client, requiring only a few hours of staff time.

## AUDIT WORKFLOW

### Gather Data / Build Services Inventory

- / Invoices
- / Contracts & amendments
- / Inventory

### Review Contracts / Conduct Audit

- / Rates & discounts
- / Service components
- / Taxes, fees & surcharges
- / Historical Audits

### Optimization Assessment

- / Service optimization
- / Redundancy
- / Capacity analysis

### Claim Submission

- / Document & file claims
- / Full lifecycle claim management

### Savings Recovery

- / Optimization Implementation
- / Verify credits
- / Final reporting

Ask your SPS account executive to engage the

## SPECIALIZED CONSULTANTS FROM SPS

And get a handle on the real cost of your carrier and service-provider expenses.

Contact SPS today today at 888-777-7280 or visit [www.spscom.com](http://www.spscom.com).

**SPS** / Integrate. Collaborate. Accelerate.

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